

HealthPoint

Operating Hours for Participating Health Funds

HealthPoint Support Desk

Email: HealthPoint@HealthPointclaims.com or call us on 1300 301 692

NSW (AEST) time: 8am - 6pm Monday - Friday | 8am- 2pm Saturday (excluding Public Holidays)

Health Fund	Monday – Friday	Saturday	Sunday
AAMI	6 am – 11 : 59 pm	6 am – 11 : 59 pm	6 am – 11 : 59 pm
ACA Health	24 Hours	24 Hours	24 Hours
ADFFH	5 am – 11 : 30 pm	8 am - 5 pm	8 am - 5 pm
AHM	6 am – 11 : 30 pm	6 am – 11 : 30 pm	6 am – 11 : 30 pm
Apia	6 am – 11 : 59 pm	6 am – 11 : 59 pm	6 am – 11 : 59 pm
AIA	24 Hours	24 Hours	24 Hours
Australian Seniors	6 am – 11 : 59 pm	6 am – 11 : 59 pm	6 am – 11 : 59 pm
Australian Unity	7 am – 10 pm	7 am – 10 pm	7 am – 10 pm
Bupa	24 Hours	24 Hours	24 Hours
CBHS	24 Hours	24 Hours	24 Hours
CBHS Corporate	24 Hours	24 Hours	24 Hours
Defence Health	24 Hours	24 Hours	24 Hours
Doctors Health Fund	24 Hours	24 Hours	24 Hours
ESH	24 Hours	24 Hours	24 Hours
Frank	24 Hours	24 Hours	24 Hours
GMHBA	24 Hours	24 Hours	24 Hours
HBF	24 Hours	24 Hours	24 Hours
HCF	24 Hours	24 Hours	24 Hours
Hci	24 Hours	24 Hours	24 Hours
Health Partners	24 Hours	24 Hours	24 Hours
HIF	24 Hours	24 Hours	24 Hours
Iman	6 am – 11 : 59 pm	6 am – 11 : 59 pm	6 am – 11 : 59 pm
ING	6 am – 11 : 59 pm	6 am – 11 : 59 pm	6 am – 11 : 59 pm
Latrobe	24 Hours	24 Hours	24 Hours
Medibank Private	5 am – 11 : 59 pm	5 am – 11 : 59 pm	5 am – 11 : 59 pm
Navy Health	24 Hours	24 Hours	24 Hours
NIB	6 am – 11 : 59 pm	6 am – 11 : 59 pm	6 am – 11 : 59 pm
Nurses Midwife Health	24 Hours	24 Hours	24 Hours
OneMediFund	24 Hours	24 Hours	24 Hours
Peoplecare	24 Hours	24 Hours	24 Hours
Phoenix Health	24 Hours	24 Hours	24 Hours
Police Health	24 Hours	24 Hours	24 Hours
Qantas Assure	6 am – 11 : 59 pm	6 am – 11 : 59 pm	6 am – 11 : 59 pm
QCH	24 Hours	24 Hours	24 Hours
RBHS	24 Hours	24 Hours	24 Hours
Real Insurance	6 am – 11 : 59 pm	6 am – 11 : 59 pm	6 am – 11 : 59 pm
RT Health	24 Hours	24 Hours	24 Hours
See-u by HBF	24 Hours	24 Hours	24 Hours
St Lukes	24 Hours	24 Hours	24 Hours
Suncorp	6 am – 11 : 59 pm	6 am – 11 : 59 pm	6 am – 11 : 59 pm
Teachers Health	24 Hours	24 Hours	24 Hours
Teachers Union	24 Hours	24 Hours	24 Hours
Territory Health	24 Hours	24 Hours	24 Hours
Uni Health	24 Hours	24 Hours	24 Hours
Union Health(TUH)	24 Hours	24 Hours	24 Hours
Westfund	5am – 11:30 pm	8 am - 5 pm	8 am - 5 pm